



SANCTUARY
RETREATS

SOUTHERN AFRICA
2024
Rates (RACK)

Sanctuary Retreats – Southern Africa

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BOTSWANA

Sanctuary Chief's Camp										
Luxury Pavilion										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$2 400	\$2 400	\$1 200	\$2 040	\$2 040	\$1 020	\$1 800	\$1 800	\$900
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$3 400	\$5 100	\$1 700	\$3 128	\$4 692	\$1 564	\$2 890	\$4 335	\$1 445
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$4 350	\$6 525	\$2 175	\$4 002	\$6 003	\$2 001	\$3 698	\$5 546	\$1 849

Geoffrey Kent Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Suite (Max 4)	Child		Per Suite (Max 4)	Child		Per Suite (Max 4)	Child	
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$11 520	\$1 440		\$9 792	\$1 224		\$8 640	\$1 080	
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$16 320	\$2 040		\$15 014	\$1 877		\$13 872	\$1 734	
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$20 880	\$2 610		\$19 210	\$2 401		\$17 748	\$2 219	

Sanctuary Baines' Camp										
Luxury Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single		Per Person Sharing	Single		Per Person Sharing	Single	
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$1 271	\$1 271		\$1 017	\$1 017		\$890	\$890	
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$1 400	\$2 100		\$1 120	\$1 680		\$980	\$1 470	
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$2 400	\$3 600		\$2 160	\$3 240		\$1 920	\$2 880	



Sanctuary Stanley's Camp										
Luxury Tent										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$1 050	\$1 050	\$525	\$840	\$840	\$420	\$735	\$735	\$368
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$1 200	\$1 800	\$600	\$960	\$1 440	\$480	\$840	\$1 260	\$420
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$2 150	\$3 225	\$1 075	\$1 935	\$2 903	\$968	\$1 720	\$2 580	\$860

Sanctuary Chobe Chilwero										
Suite and Family Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$775	\$775	\$388	\$620	\$620	\$310	\$543	\$543	\$271
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$965	\$1 448	\$483	\$772	\$1 158	\$386	\$676	\$1 013	\$338
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$1 300	\$1 950	\$650	\$1 170	\$1 755	\$585	\$1 040	\$1 560	\$520

Pool Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$882	\$882	\$441	\$706	\$706	\$353	\$618	\$618	\$309
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$1 031	\$1 547	\$516	\$825	\$1 237	\$412	\$722	\$1 083	\$361
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$1 362	\$2 043	\$681	\$1 226	\$1 838	\$613	\$1 089	\$1 634	\$545



INCLUDES

- Airstrip transfers (or return airport transfer from/to Kasane Airport for Sanctuary Chobe Chilwero)
- All meals, non-alcoholic and alcoholic beverages (Including premium brands)
- Game viewing activities - refer to individual Camp Guides for a list of available activities.
- Laundry services, emergency medical evacuation and park fees
- **Geoffrey Kent Suite included services:** exclusive use of a game vehicle, private safari guide, private chef, dedicated waiter and housekeeper, and premium brands.

EXCLUDES

- International and internal flights, landing fees, and road transfers to and from other camps and lodges.
- Travel insurance, boutique purchases, gratuities, and all other items of a personal nature



ADDITIONAL SERVICES

INTERNAL FLIGHTS (ONE WAY)				
		Low	Medium	High
		03 Jan - 31 Mar	01 Apr - 31 May 01 Nov - 20 Dec	01 Jun - 31 Oct 21 Dec - 02 Jan 2025
Chief's Camp airstrip to Kasane Airport	Per Person	\$596		
Chief's Camp airstrip to Maun Airport	Per Person	\$295	\$325	\$349
Kasane Airport to Chief's Camp airstrip	Per Person	\$626		
Kasane Airport to Livingstone Airport (Incl. Kasane departure tax)	Per Person (Min 2)	\$533		
Kasane Airport to Stanley's Camp / Baines' Camp airstrip	Per Person	\$626		
Livingstone Airport to Kasane Airport (Excl. Livingstone departure tax)	Per Person (Min 2)	\$503		
Maun Airport to Chief's Camp airstrip	Per Person	\$325	\$354	\$378
Maun Airport to Kasane Airport	Per Person	\$595	\$626	\$658
Maun Airport to Stanley's Camp / Baines' Camp airstrip	Per Person	\$260	\$280	\$303
Stanley's Camp / Baines' Camp airstrip to Chief's Camp airstrip	Per Person	\$295	\$325	\$360
Stanley's Camp / Baines' Camp airstrip to Kasane Airport	Per Person	\$596		
Stanley's Camp / Baines' Camp airstrip to Maun Airport	Per Person	\$231	\$250	\$273

ROAD TRANSFERS (ONE WAY)		
		01 Jan - 31 Dec
Chobe Chilwero/Kasane Airport to Kazangula	Per Person (Min 2)	\$25
Chobe Chilwero to Sussi & Chuma (Excl. Bridge Levy)	Per Person (Min 2)	\$93
Chobe Chilwero to Sussi & Chuma (Private Transfer) (Excl. Bridge Levy)	Per Vehicle (Min 4, Max 6)	\$558
Kazangula Bridge Levy - Bridge crossing from Botswana to Zambia	Per Person	\$5
Livingstone to Kasane Airport (Excl. Bridge Levy)	Per Person (Min 2)	\$93
Livingstone to Kasane Airport (Private Transfer) (Excl. Bridge Levy)	Per Vehicle (Min 4, Max 6)	\$558
Victoria Falls Airport/Town to Kasane Airport	Per Person (Min 2)	\$79
Victoria Falls Airport/Town to Kasane Airport (Private Transfer)	Per Vehicle (Min 4, Max 6)	\$474



ACTIVITIES

		01 Jan - 31 Dec
Helicopter Horizons - Conservation and Co-Existence Cultural Experience (All Delta Properties)	Per Person (Min 2)	\$1190
Helicopter Horizons - Elephant Havens Experience (Sanctuary Baines' Camp and Stanley's Camp ONLY)	Per Person (Min 2)	\$480
Helicopter Horizons - Elephant Havens Experience (Sanctuary Chief's Camp ONLY)	Per Person (Min 2)	\$760
Helicopter Horizons - Flood Plains to Panhandle (90 Min Heli Flip Over the Delta) (All Delta Properties)	Per Person (Min 2)	\$1350
Helicopter Horizons - Framing the Boro (45 Min Heli Flip Over the Delta) (Sanctuary Baines' Camp and Stanley's Camp ONLY)	Per Person (Min 2)	\$520
Helicopter Horizons - Framing the Boro (60 Min Heli Flip Over the Delta) (Sanctuary Baines' Camp and Stanley's Camp ONLY)	Per Person (Min 2)	\$680
Helicopter Horizons - Photographic Pajio Plains (30 Min Heli Flip Over the Delta) (Sanctuary Chief's Camp ONLY)	Per Person (Min 2)	\$520
Helicopter Horizons - Photographic Pajio Plains (45 Min Heli Flip Over the Delta) (Sanctuary Chief's Camp ONLY)	Per Person (Min 2)	\$680
Helicopter Horizons - The Boror Explorer (30 Min Heli Flip Over the Delta) (Sanctuary Baines' Camp and Stanley's Camp ONLY)	Per Person (Min 2)	\$345
Helicopter Horizons - The Chiefs Tracker (30 Min Heli Flip Over the Delta) (Sanctuary Chief's Camp ONLY)	Per Person (Min 2)	\$345
Private Vehicle and Guide - Per Day	Per Vehicle (Max 6)	\$500

OTHER

Guide room	Per Person, Per Night	\$150
Meet and greet	Per Person	\$20



INFORMATION

Rates are in US\$ per person per night (except the Geoffrey Kent Suite) and include VAT. The Geoffrey Kent Suite rates are for the whole unit. Bookings and rates are subject to availability, and these rates and terms and conditions can be withdrawn or altered without prior notice anytime at the sole discretion of Sanctuary Retreats. All bookings are subject to Sanctuary Retreats trading terms and conditions.

Accommodation Information

- Triples, and accommodation for additional children in the Geoffrey Kent Suite, are subject to availability at the time of confirming a booking.
- The maximum number of triple suites/pavilions/tents available per night in each camp/lodge:
 - Sanctuary Stanley's Camp - 2 triple tents per night.
 - Sanctuary Baines' Camp - 1 triple suite per night.
 - Sanctuary Chief's Camp - 1 triple pavilion per night, or maximum two children in addition to four adults in the Geoffrey Kent Suite.
 - Sanctuary Chobe Chilwero - there are 3 suites for families at Sanctuary Chobe Chilwero which have an additional bedroom for one or two children aged 18 or younger.
- There is one guide room at each Sanctuary Retreats camp/lodge which can be booked at a rate of US\$150 per night, subject to availability at time of booking.

Unsaleable

Sanctuary Retreats reserves the right to charge 50% of the room rate in the event that the dates requested create a night that is unsaleable in any room category.

Single Occupancy

There is no supplement for single occupancy of a maximum of 3 suites/pavilions/tents per lodge/camp (maximum 2 in Sanctuary Baines' Camp) in Low season (excludes Geoffrey Kent Suite at Sanctuary Chief's Camp and the Pool Suite at Sanctuary Chobe Chilwero). Further single occupancy bookings in Low season are subject to a 50% single supplement. All other single occupancy bookings are charged at the single rates listed.

Extra Adults in a suite/pavilion/tent

An adult sharing a suite/pavilion/tent with two other adults pays 75% of the sharing rate during Low and Medium seasons, and 85% of the sharing rate during High seasons (subject to availability). The maximum number of adults in the Geoffrey Kent Suite is four.

Children Policy

Children aged 6 and over are welcome at Sanctuary Chief's camp. No Children under the age of 16 years are permitted at Sanctuary Baines' Camp. Children of all ages are welcome at Sanctuary Chobe Chilwero and Sanctuary Stanley's Camp. Children aged 15 and younger are required to share a suite/pavilion/tent with an adult and are not permitted on walking safaris. A private vehicle must be booked for game drives for families with children aged 5 and younger.

Child Rates (excluding Geoffrey Kent Suite)

The maximum age for child rates to apply is 15 years inclusive. Children aged 6 years and younger stay free of charge and children aged 7 - 15 inclusive pay child reduction rate when sharing with 2 paying adults in all seasons. Triple suites/pavilions/tents are subject to availability.

Child Rates (Geoffrey Kent Suite)

The maximum age for child rates to apply is 15 years inclusive. One or two children sharing the Geoffrey Kent Suite with four adults pay child reduction rate all seasons.



Travelling With Children

Guests travelling to Botswana, as well as travelers in-transit, need to be aware that parents travelling with children would now be requested to provide the following information for all travelling children. Any children under the age of 18 will not be allowed to enter the country without these documents.

- **Child and both parents, parents must produce:**

- An unabridged birth certificate.
- A valid passport for the child.

- **Child and one parent, parent must produce:**

- An unabridged birth certificate.
- A valid passport for the child.
- A court order / death certificate / affidavit confirming the absent parent has given permission for the child to travel.

- **Child and guardian, guardian must produce:**

- An unabridged birth certificate.
- A valid passport for the child
- A court order / death certificate / affidavit confirming the parents have given permission for the child to travel.
- Copies of parents / guardian ID documents
- Contact details of parents/guardian

We encourage travelers to contact their nearest Botswana and South African Consulate for the most up-to-date information before travelling.

Additional Services

- The rates are valid between dates shown.
- The additional charges listed are only a guide. Some charges may fluctuate daily, and others are subject to change without prior notice. Please check at the time of booking.
- Intercamp flights are quoted on a 'seat in aircraft' basis inclusive of meet and greet service on arrival and airport tax on departure from Maun and Kasane Airports.
- Intercamp flights and road transfers can only be carried out during daylight hours and are subject to weather conditions.
- Passengers over 115kgs may have to purchase an extra seat – please inform us prior to travel. If we are not informed when a reservation is made, you may be invoiced for an extra seat.
- The timing and duration of flights and transfers may differ considerably depending on factors beyond control of Sanctuary Retreats and the operators involved.
 - Maximum checked luggage size is 30cm (12 inches) wide x 35cm (14 inches) high x 70cm (28 inches) long.
 - Checked luggage with small wheels is allowed.
 - No hard-shelled luggage is permitted.
- A Private vehicle is subject to guide/vehicle availability and cannot be guaranteed.



ZAMBIA

Sanctuary Sussi & Chuma										
Tree Houses										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Mar / 01 Nov - 20 Dec	\$755	\$755	\$378	\$604	\$604	\$302	\$453	\$453	\$227
Medium	01 Apr - 31 May / 01 Oct - 31 Oct	\$850	\$1 275	\$425	\$680	\$1 020	\$340	\$595	\$893	\$298
High	01 Jun - 30 Sep / 21 Dec - 02 Jan 2025	\$1 150	\$1 725	\$575	\$920	\$1 380	\$460	\$805	\$1 208	\$403

INCLUDES

- Return transfers from Livingstone Airport.
- All meals, and non-alcoholic and alcoholic beverages (Including premium brands)
- All game viewing activities, plus canoeing and sundowner cruise on the Zambezi, tour of the Victoria Falls, walking safaris, local village tour, and fishing.
- Laundry services, emergency medical evacuation and Park fees.

EXCLUDES

- International and internal flights, landing fees, Victoria Falls Heritage Fees, and road transfers to and from other camps and lodges.
- Travel insurance, boutique purchases, gratuities, and all other items of a personal nature.



ADDITIONAL SERVICES

ROAD TRANSFERS (ONE WAY)		
		01 Jan - 31 Dec 2024
Kazangula Bridge Levy - Bridge crossing from Zambia to Botswana	Per Person	\$5
Livingstone activity (Sussi & Chuma Return)	Per Person (Min 2)	\$60
Livingstone airport to Kasane Airport Excludes Bridge Levy	Per Person (Min 2)	\$93
Livingstone airport to Sussi & Chuma (Private Transfer)	Per Vehicle (Min 2, Max 6)	\$258
Victoria falls airport to Sussi & Chuma	Per Person (Min 2)	\$67
Victoria falls airport to Sussi & Chuma (Private Transfer)	Per Vehicle (Min 2, Max 6)	\$402
Victoria falls town to Sussi & Chuma	Per Person (Min 2)	\$41
Victoria falls town to Sussi & Chuma (Private Transfer)	Per Vehicle (Min 2, Max 6)	\$246
Sussi & Chuma to Chobe Chilwero Excludes Bridge levy	Per Person (Min 2)	\$93
Sussi & Chuma to Chobe Chilwero (Private Transfer) Excludes Bridge Levy	Per Vehicle (Min 2, Max 6)	\$558

ACTIVITIES		
		01 Jan - 31 Dec 2024
Private Vehicle and Guide - Per Day	Per Vehicle (Max 6)	\$500

PARK FEES		
		01 Jan - 31 Dec 2024
Victoria Falls - Heritage Fee	Per Person	\$20

OTHER		
Guide room	Per Person, Per Night	\$150



INFORMATION

Rates are in US\$ per person per night. Bookings and rates are subject to availability, and these rates and terms and conditions can be withdrawn or altered without prior notice anytime at the sole discretion of Sanctuary Retreats. All bookings are subject to Sanctuary Retreats trading terms and conditions.

Accommodation Information

- Triples are subject to availability at the time of confirming a booking.
- There is 2 Tree House per night available for triple occupancy at Sanctuary Sussi & Chuma.
- The Chuma Houses at Sanctuary Sussi & Chuma are not available until further notice.
- There is one guide room at Sanctuary Sussi & Chuma which can be booked at a rate of \$150 per night, subject to availability at time of booking.

Unsaleable

Sanctuary Retreats reserves the right to charge 50% of the room rate in the event that the dates requested create a night that is unsaleable in any room category.

Single Occupancy

Sanctuary Sussi & Chuma can accommodate a maximum of 3 single occupancies per booking in Low season. Thereafter, single occupancies will be charged the 50% single supplement. All other single occupancy bookings will be charged the single rate listed, depending on seasonality.

Extra Adults in a Room

An adult sharing a room with two other adults pays 75% of the sharing rate during Low and Medium seasons, and 85% of the sharing rate during High season (subject to availability).

Children Policy

Children aged 6 and over are welcome in the Treehouses at Sanctuary Sussi & Chuma. Children aged 15 and younger are required to share with an adult and are not permitted on walking safaris.

Child Rates

The maximum age for child rates to apply is 15 years inclusive. Children aged 7 - 15 inclusive pay child reduction rate when sharing with 2 paying adults in all seasons. Triple rooms are subject to availability.

Additional Services

- The rates are valid between dates shown.
- The additional charges listed are only a guide. Some charges may fluctuate daily, and others are subject to change without prior notice. Please check at the time of booking.
- Transfers can only be carried out during daylight hours and are subject to weather conditions.
- The timing and duration of transfers may differ considerably depending on factors beyond the control of Sanctuary Retreats and the operators involved.
- Early departures from lodges may be necessary to accommodate flight schedules.
- A Private vehicle is subject to guide/vehicle availability and cannot be guaranteed.



NAMIBIA

Okahirongo Elephant Lodge (Namibian Dollar)										
Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Person Sharing	Single	Child	Per Person Sharing	Single	Child	Per Person Sharing	Single	Child
Low	03 Jan - 31 Jan / 01 Mar - 30 Jun / 01 Nov - 20 Dec	\$16 000	\$16 000	\$8 000	\$12 000	\$12 000	\$6 000	\$10 400	\$10 400	\$5 200
High	01 Jul - 31 Oct / 21 Dec - 02 Jan 2025	\$19 500	\$29 250	\$9 750	\$15 600	\$23 400	\$7 800	\$14 625	\$21 938	\$7 313
Family Suite										
Validity		1-3 nights			4-6 nights			7+ nights		
		Per Suite (Max 4)	Child		Per Suite (Max 4)	Child		Per Suite (Max 4)	Child	
Low	03 Jan - 31 Jan / 01 Mar - 30 Jun / 01 Nov - 20 Dec	\$64 000	\$8 000		\$48 000	\$6 000		\$41 600	\$5 200	
High	01 Jul - 31 Oct / 21 Dec - 02 Jan 2025	\$78 000	\$9 750		\$62 400	\$7 800		\$58 500	\$7 313	

INCLUDES

- All meals, and non-alcoholic and alcoholic beverages (Including premium brands)
- Laundry
- 2 x daily activities
- Transfers from airstrip to lodge and vice versa
- Himba village visit (Himba village donation at own discretion)

EXCLUDES

- International and internal flights, landing fees, and road transfers to and from other camps and lodges.
- Travel insurance, boutique purchases, gratuities, and all other items of a personal nature
- Transfers to/from any other lodge/area or airstrip



ADDITIONAL SERVICES

INTERNAL FLIGHTS (Namibian Dollar)		
		01 Jan - 31 Dec
Marienfluss to Purros	Per Person (Min 2)	On Request
Purros to Marienfluss	Per Person (Min 2)	
Eros Airport to Purros	Per Person (Min 2)	
Purros to Eros Airport	Per Person (Min 2)	
Eros Airport to Marienfluss	Per Person (Min 2)	
Marienfluss to Eros Airport	Per Person (Min 2)	

ROAD TRANSFER (Namibian Dollar)		
		01 Jan - 31 Dec
Eros Airport to Windhoek International Airport	Per Person (Min 2)	TBA
Windhoek International Airport to Eros Airport	Per Person (Min 2)	TBA
Okahirongo Elephant Lodge to Sesfontein (5 Hours - Dept no later than 09h00)	Per Vehicle (Max 3)	NAD 3 000
Sesfontein to Okahirongo Elephant Lodge (5 Hours - Dept no later than 13h00)	Per Vehicle (Max 3)	NAD 3 000
Okahirongo Elephant Lodge to Okahirongo River Camp (8 Hours - Dept no later than 07h00)	Per Vehicle (Max 3)	NAD 4 500
Okahirongo River Camp to Okahirongo Elephant Lodge (8 Hours - Dept no later than 07h00)	Per Vehicle (Max 3)	NAD 4 500

ACTIVITIES (Namibian Dollar)		
		01 Jan - 31 Dec
Private Vehicle and Guide - Per Day	Per Vehicle (Max 6)	Rate TBA

OTHER (Namibian Dollar)		
Guide room	Per Person, Per Night	NAD 1750
Himba Village Visit	Per Person	Contribution



INFORMATION

Rates are in NAD per person per night except for the Suite Family & Family Tent, and include VAT. The Suite Family & Family Tent rates are per unit. Bookings and rates are subject to availability and these rates and terms and conditions can be withdrawn or altered without prior notice anytime, at the sole discretion of Sanctuary Retreats. All bookings are subject to Sanctuary Retreats trading terms and conditions.

Lodge/Camp Closure Dates

Okahirongo Elephant lodge closure dates: **February 2024**

Okahirongo River Camp closure dates: **To be advised.**

Accommodation Information

Okahirongo Elephant Lodge

- 7 Suites available which accommodate a maximum of 2 guests each.
- 1 Suite Family available which accommodates a maximum of 4 guests.
- 4 Guide/Pilot Rooms which accommodate 8 guides/pilots (sharing) at a cost of NAD 1,750 per night including meals and non-alcoholic drinks only.
- Alternatively, guides/pilots can be accommodated in a guest suite at a cost of NAD 4,410 (Low season) or NAD 5,810 (High season) per night including meals and non-alcoholic drinks only.

Okahirongo River Camp

- 5 Tents available which accommodate a maximum of 2 guests each.
- 1 Family Tent available which accommodates a maximum of 4 guests.
- 2 Guide/Pilot Rooms which accommodate 4 guides/pilots (sharing) at a cost of NAD 1,750 per night including meals and non-alcoholic drinks only.
- Alternatively, pilots/guides can be accommodated in a normal suite at a cost of NAD 3,950 (Low season) or NAD 5,340 (High season) per night including meals and non-alcoholic drinks only.

Unsaleable

Sanctuary Retreats reserves the right to charge 50% of the room rate in the event that the dates requested create a night that is unsaleable in any room category.

Single Occupancy

Single occupancy bookings are charged at the single rates listed.

Children Policy

Children of all ages are welcome at Okahirongo Elephant Lodge and Okahirongo River Camp. Children aged 15 and younger are required to share a suite/tent with an adult.

Child Rates

The maximum age for child rates to apply is 15 years inclusive. Children aged 6 years and younger stay free of charge and children aged 7 - 15 inclusive pay child reduction rate when sharing with 2 paying adults in all seasons. In the Family Suite in Okahirongo Elephant Lodge and the Family Tent in Okahirongo River Camp, one or two children staying with at least two adults pay child reduction rate when sharing with 2 paying adults in all seasons (The Family Suite in Okahirongo Elephant Lodge and the Family Tent in Okahirongo River Camp cannot accommodate more than a total of four guests.)



Travelling With Children

Guests travelling to Botswana, as well as travelers in-transit, need to be aware that parents travelling with children would now be requested to provide the following information for all travelling children. Any children under the age of 18 will not be allowed to enter the country without these documents.

- Child and both parents, parents must produce:

- An unabridged birth certificate.
- A valid passport for the child.

- Child and one parent, parent must produce:

- An unabridged birth certificate.
- A valid passport for the child.
- A court order / death certificate / affidavit confirming the absent parent has given permission for the child to travel.

- Child and guardian, guardian must produce:

- An unabridged birth certificate.
- A valid passport for the child
- A court order / death certificate / affidavit confirming the parents have given permission for the child to travel.
- Copies of parents / guardian ID documents
- Contact details of parents/guardian

We encourage travelers to contact their nearest Botswana and South African Consulate for the most up-to-date information before travelling.

Additional Services

- The rates are valid between dates shown.
- The additional charges listed are only a guide. Some charges may fluctuate daily, and others are subject to change without prior notice. Please check at the time of booking.
- Flights and road transfers can only be carried out during daylight hours and are subject to weather conditions.
- Private charter flights are on a request basis and subject to availability.
- Transfers, depending on routing, can range from 5 to 8 hours and depart at specific times.
- Transfers must be pre-booked to ensure availability.
- Transfers are conducted in a double cab, air-conditioned vehicle which includes a packed lunch, water, and soft drinks.
- The timing and duration of flights and transfers may differ considerably depending on factors beyond the control of Sanctuary Retreats and the operators involved.
- Luggage Restrictions on light aircraft are 20KG per person including hand luggage – Strict Luggage dimensions of Length 62cm (24 inches); Width 25cm (10 inches); Height 30cm (12 inches), This includes hand-luggage and camera equipment.
- A Private vehicle is subject to guide/vehicle availability and cannot be guaranteed.



GENERAL INFORMATION, TERMS & CONDITIONS

Long Stay Rates

Long stay rates depend on season of travel and the duration of the total stay, starting from 4 nights. The total stay can be in one camp/lodge only or be made up of stays in different Sanctuary Retreats camps/lodges anywhere in Africa. Stays in different camps/lodges do not need to be consecutive but must belong to one itinerary.

Payment Terms

A non-refundable 20% deposit is payable within 7 days of confirming a booking, with the final balance due 60 days prior to arrival. If a booking is made 60 days or less before arrival, the full cost is payable immediately. Last-minute bookings are payable before arrival. Failure to pay on time may result in automatic cancellation of a booking with cancellation penalties payable to Sanctuary Retreats. Please email proof of payment to reservations.safrica@sanctuaryretreats.com. Payments made by credit card will incur additional charges, which will be advised at time of booking, or when making payment.

Cancellation Terms

All cancellations should be made in writing. Cancellation charges (calculated on the total value of the booking):

- If cancellation is received more than 60 days prior to arrival - 20%.
- If cancellation is received from 60 days to 31 days prior to arrival - 50%.
- If cancellation is received less than 31 days prior to arrival - 100%.

Additional fees apply for cancellation of airline tickets and other services, which will be advised as soon as possible after receipt of the written cancellation. Special cancellation terms apply for group bookings and exclusive use of a camp or lodge, which will be advised at time of booking.

Please follow this link to the [Sanctuary Retreats Terms and Conditions](#) for more information.